



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

1 RCE  
2173  
2700

Application No.: 09/702,524  
Filed: October 31, 2000  
Inventor:  
ROBERT A. YENNACO

Examiner: Thai, Cong T.  
Group/Art Unit: 2173  
Atty. Dkt. No: 5681-85700

Title: METHOD AND  
APPARATUS FOR  
PROVIDING  
COMPUTER-BASED  
HELP

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Mail Stop RCE, P.O. Box 1450, Alexandria, VA 22313-1450, on the date indicated below.

Robert C. Kowert

Printed Name

*[Signature]*  
Signature

April 20, 2004

Date

RECEIVED

**REQUEST FOR CONTINUED EXAMINATION**  
(under 37 CFR § 1.114)

APR 28 2004

Technology Center 2100

This is a request for continued examination under 37 C.F.R. § 1.114 of application number 09/702,524, filed on October 31, 2000, entitled METHOD AND APPARATUS FOR PROVIDING COMPUTER-BASED HELP.

Inventors(s): ROBERT A. YENNACO

Examiner: Thai, Cong T.

Group/Art Unit: 2173

Assignee: Sun Microsystems, Inc.

Recorded at Reel 011270, Frame 0554

Correspondence Address in Prior Application: McCormick Paulding & Huber  
City Place II  
185 Asylum Street  
Hartford, CT 06103-4102

**Application Elements**

1. ☒ Filing Fee

The Commissioner is hereby authorized to charge the filing fees to Meyertons, Hood, Kivlin, Kowert, & Goetzel, P.C., Deposit Account No. 501505/5681-85700/RCK.

2. ☐ Information Disclosure Statement (IDS)

☐ Copies of IDS Citations

3. Amendments

☒ A Submission/Amendment is enclosed.

☐ Enter the unentered amendment previously filed on \_\_\_\_\_ under 37 C.F.R. § 1.116.

☐ Do NOT enter the unentered amendment previously filed on \_\_\_\_\_ under 37 C.F.R. § 1.116.

☐ Please consider the arguments in the response filed on \_\_\_\_\_ under 37 C.F.R. § 1.116.

☐ Please consider the arguments in the Appeal Brief or Reply Brief filed on \_\_\_\_\_.

4. ☐ Please enter the enclosed affidavits or declarations.

5. ☒ Return Receipt Postcard

6. ☐ Petition under 37 C.F.R. § 1.136 for Extension of Time

7. ☐ Other: \_\_\_\_\_

04/26/2004 SDIRETR1 00000060 501505 09702524

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☒ New Correspondence address

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P.O. Box 398  
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Phone: (512) 853-8800 Fax: (512) 853-8801

If any extensions of time (under 37 C.F.R. § 1.136) are necessary to prevent the above referenced application(s) from becoming abandoned, Applicant(s) hereby petition for such extensions.


The Commissioner is hereby authorized to charge any other fees which may be required or credit any overpayment to Meyertons, Hood, Kivlin, Kowert, & Goetzel, P.C., Deposit Account No. 501505/5681-85700/RCK.

Signature

Name

Registration No.

Date



Robert C. Kowert

39,255

April 20, 2004